



MISSION STATEMENT

OUR AIM IS TO BE UNEQUALLED IN SERVICE
AND UNPARRALLED IN QUALITY.

(The below whilst not part of our mission statement is in the staff crew room)

1. IF I WAS THE CUSTOMER WOULD I BE HAPPY
2. HAVE I REALLY FINISHED THIS JOB, AM I 100% SURE I WILL NOT NEED TO COME BACK
3. AM I PROUD OF WHAT I HAVE JUST ACHIEVED FOR THIS CLIENT
4. AM I PROUD OF HOW I REPRESENTED MY COMPANY
5. AM I GOING TO BE AN IMPORTANT PART OF MY COMPANY TODAY
6. WHAT IMAGE AM I PORTRAYING TODAY
7. AM I REALLY BEING THE BEST I CAN BE
8. TIDY VAN, TIDY TOOLS, TIDY MIND, TIDY JOB
9. DO I REALLY UNDERSTAND WHAT TRADESMAN LIKE MANNER AND ETHOS IS
10. I KNOW MY JOB IS SAFE AS I AM WELL TRAINED BUT I STILL NEED TO DOUBLE AND TRIPLE CHECK
11. [ONE FROM THE AIRFORCE: WHEN THE WEIGHT OF THE PAPERWORK = THE WEIGHT OF THE PLANE THEN IT IS SAFE TO FLY] IN OTHER WORDS FILL OUT YOUR H&S CHECKS AND YOUR TEST RESULTS